

COMMUNITY RESOURCE CONNECTIONS OF TORONTO

JOB POSTING #E2010-06

Position:	Housing Support Worker		
Program:	Mental Health Court Support Services		
Location:	Primary at Broadview/Danforth and the surrounding community, the CRCT head office, the CRCT offices at Old City Hall and College Park. Visits will be required to the other CRCT sites throughout the Greater Toronto Area.		
Posting in effect:	June 29 to July 14, 2010	Start Date:	As soon as possible
Salary Range:	Starting at \$50,927	Vacancy:	1
Status:	Contract up to March 31, 2011, a bargaining unit position		

A. THE ORGANIZATION

Community Resource Connections of Toronto (CRCT) assists adults with serious mental health problems to live with dignity and fulfillment in the community. Established in 1974 as a non-profit organization, CRCT operates with a \$5.3M budget funded by the Toronto Central LHIN and employs 60+ full-time employees who are mostly unionized under SEIU to provide services in areas of case management services, court support, outreach, consultation and information; and through advocacy, research, evaluation, community capacity building, training and education.

B. PURPOSE OF POSITION

The purpose of the Mental Health Court Support Program is to assist people charged with low-risk criminal offences to access and utilize mental health services and other supports. This Program recognizes that some individuals who face criminal charges would be better served by the Mental Health System than the Criminal Justice System (CJS). Individuals are diverted out of the regular stream of the CJS, by virtue of their voluntary participation in the program. The housing in this program is offered in partnership with lead housing agencies through rent supplements.

C. MAJOR JOB RESPONSIBILITIES

1. Engage with the tenant/clients to explain the assessment process and the role of the Housing Support Worker and CRCT.
2. Assess the tenant/client's community support needs and wishes (i.e. daily living skills, housing, finances, social networks vocational and educational goals and environmental resources).
3. Conduct comprehensive psychosocial assessments with clients who may be eligible for housing.
4. Based on tenants/client's needs and goals, develop a recovery oriented plan with the tenant/client and provide support services which include but are not limited to: mental health support, independent living skills, budgeting, social skills teaching, social recreational activities, advocacy and family education, crisis management, and discharge/termination of service plans.
5. Work collaboratively with the tenants/client's treatment support network and other relevant service providers to create Mental Health Support, Crisis Plan and follow-up.
6. Provide crisis intervention when needed.
7. Work as a member of a team with other Housing Support Workers, Mental Health Court Workers, Case Managers and other community workers to ensure the program operates efficiently and effectively.
8. Refer and link clients to appropriate mental health and other community services as needed.
9. Maintain program and agency documentation as per policies.
10. Maintain confidentiality as per "Personal Health Information Protection Act."
11. Work with the Program Manager to identify and meet professional development needs.
12. Participate in agency and other meetings and initiatives as appropriate.

13. Develop and maintain collaborative relationships with key supports and resources in the community.
14. Develop and maintain open and effective working relationships with lead partner agencies.
15. Promote the values and mission of CRCT.

D. QUALIFICATIONS

- A degree/diploma or traditional training in health or social services.
- At least two years of significant work experience with people with serious mental health problems.
- Extensive experience working with traditional and non-traditional mental health services, which may provide support to individuals with serious mental health issues.
- A demonstrated ability to communicate respectfully and effectively with a range of people in diverse situations (clients, colleagues, partner organizations, institutions).
- A systemic analysis of the causes of the over representation of people with mental health problems in the Criminal Justice System.
- Extensive knowledge of the Tenant Protection Act, and systemic issues related to housing, poverty and mental health.
- Sound knowledge of issues related to mental health and familiarity to a wide variety of resources in Toronto.
- Knowledge of the Criminal Justice System is essential.
- Excellent and proven interpersonal skills. Be self directing and able to work in a team.
- Committed to working in a partnership with clients.
- Has awareness of fire safety procedures and prevention.
- Ability to speak a second language is an asset.

E. OTHER INFORMATION AND HOW TO APPLY

In order to serve the increasing diversity of individuals we work with, the successful applicant will have an understanding of anti-oppression work and a familiarity with issues affecting ethno-racial communities.

We encourage applications from people with direct experience with the mental health system, people of colour, Aboriginal people, people with disabilities, and people who communicate in more than one language. Personal disclosures will be held in confidence.

If you are interested in being considered for this position, please submit your interest in writing, including your resume, before the deadline, to:

The Hiring Committee
Community Resource Connections of Toronto
366 Adelaide Street East Ste 230
Toronto, Ontario M5A 3X9
hiringcommittee@crct.org

If you apply by email, it is important that you quote [“JOB POSTING #E2010-06”](#) as the subject line of your email.

We thank all applicants for your interests in CRCT and the position. We will contact applicants who are selected for interviews. Due to the high volume of applications, we will not be able to return calls to your enquires.